

# Belkin

## 1. SUPPORT:

+32 - 016 21 30 30 Belgium  
+31 - (0) 418 57 50 50 the Netherlands  
Email: [Aftersales@ac-systems.com](mailto:Aftersales@ac-systems.com)

## 2) DOA & RMA

### a) Conditons :

The defective item must meet the following conditions:  
-Purchase invoice should not be older than 2 years from the date of purchase

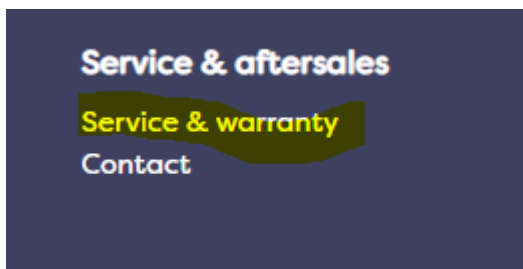
### b) Procedure:

In case of a defective product, you can create an RMA form through A&C Systems and send it back together with the product, the purchase invoice + complaint to:

A&C Systems België  
Industriepark Bleyveld  
Bleyveldstraat 5  
3320 Hoegaarden +32 (0)16 21 30 30

#### How to request an RMA form:

- You go to the website: <http://ac-systems.be>
- If you do not have a personal account yet, you can request one via our Customer Care department: [customercare@ac-systems.com](mailto:customercare@ac-systems.com)
- On the website, scroll down to "Service and warranty". and click on it.



- You will get an overview "Our product brands". Here you can also scroll down until you reach the RMA request:

## RMA request

### Personal information

Country \*

Belgium

Customer \*

Your reference \*

Email address \*

Invoice number \*

Copy of receipt/invoice (pdf,jpg,jpeg,png) \*

No file chosen

### Reason

Reason \*

- Defect
- Transport damage or product damage
- Incorrect delivery
- Ordered wrong products

**c) Handling:**

The product will be checked and in case of defect you will receive a credit note from A&C Systems.

If the article is not defective or out of warranty it will be returned.